



# VOLUNTEER CARE STANDARDS

<p><b>Prayer</b></p> <ul style="list-style-type: none"> <li>• Pray weekly for volunteers</li> <li>• Pray together as a team monthly</li> </ul>	<p><b>Building Times</b></p> <ul style="list-style-type: none"> <li>• Plan two building times for volunteer team</li> </ul>
<p><b>Training Plan</b></p> <ul style="list-style-type: none"> <li>• Make sure that volunteers attend YFC 101/201</li> <li>• Communicate and encourage volunteers to attend mandatory corporate trainings</li> <li>• Communicate and encourage volunteers to attend learning communities</li> </ul>	<p><b>Individual Appointments</b></p> <ul style="list-style-type: none"> <li>• Twice a year with each volunteers</li> <li>• Prepare for appointment by thinking of good questions</li> <li>• Keep notes for follow-up conversations</li> </ul>
<p><b>Ministry Site Meetings</b></p> <ul style="list-style-type: none"> <li>• Schedule monthly meetings</li> <li>• Create agenda to include sharing, prayer, planning, vision casting, and potentially training</li> </ul>	<p><b>Celebration Event</b></p> <ul style="list-style-type: none"> <li>• Communicate and encourage volunteers to attend</li> </ul>
<p><b>Communication</b></p> <ul style="list-style-type: none"> <li>• Practice good communication skills to team</li> <li>• Help marketing team gather stories</li> </ul>	<p><b>Recognize and Thank</b></p> <ul style="list-style-type: none"> <li>• Utilize Volunteer Information Sheet</li> <li>• Focus on a different volunteer weekly to thank</li> </ul>